



“On Business” is British Airways company loyalty programme, targeting Small to Medium Enterprises (SME’s). The programme offers a range of rewards enabling companies like yours to stretch their travel budget.

Your company can earn On Business Points for every eligible flight your travellers take, and can use these points to redeem for flights, flight upgrades and hotel stays.

Furthermore, the programme is easy to administer and provides access via a website 24/7 to the account details and redemptions.

Key On Business benefits:

- On Business Points are redeemable for flights or flight upgrades on the British Airways network
- Points also redeemable for Marriott and Starwood hotels.
- All redemptions can be made online 24/7
- Dedicated customer service Mon-Fri, 9am-5pm
- Dedicated website for real-time account balance, profile and transaction history.
- Ability to nominate travel agent for ease of administration
- Points can be earned and redeemed on BA Mainline, BA Connect and Franchisees.
- Travellers within your company who are Executive Club members can continue to earn their personal BA Miles and Tier Points.

Criteria for enrolling a company:

- Minimum of 5 travelling employees
- Do not have a corporate deal with British Airways
- Are not a travel agent themselves
- Are a UK registered company

How it works:

- The company itself must enrol online, nominating a Corporate Authoriser (CA) and a Programme Administrator (PA)
- (Corporate Authoriser is someone of authority within your company who authorises your company to be enrolled into On Business. Programme Administrator is the person who would become the day to day contact)
- At this point, you can nominate a travel agent as the “Nominated Travel Agent (NTA)”. This gives the travel agent the ability to make redemptions and manage the account on behalf of your company.
- All three roles within the programme (the CA/PA/NTA) will be given unique passwords and log-ins with which they can access the account, view account details and make redemption bookings.
- If the Travel Agent is not nominated, they can continue to make bookings as usual for your company, inserting the OB Membership number into the booking. However, they will not be able to view the account online or make redemptions.

To become a member of On Business, you will need to enrol your company at www.ba.com/onbusiness (go to “Join” in the left hand menu), and nominate a travel agent if you wish the travel agent to manage the account.